

Booking Agreement

Pictures in the Peonies

Location: Peony Haven, Trices Road, Prebbleton, Christchurch

Photographer: Beccy Haylock/Haylock Creative

Event Organiser: Hibburt Park

Governing body: Spreydon Youth Community Trust

Date of Event: Saturday 24 October and Sunday 25 October 2026

Postponement Date of Event: Saturday 31 October and Sunday 1 November 2026

All clients must agree to the following terms and conditions before making a booking for this event. Breach of this booking agreement could result in your booking being cancelled or not receiving your images.

Bookings & Payment

1. Clients must book their preferred times through the booking form linked on the Hibburt Park website.
2. A non-refundable \$40 deposit must be made to SYC Trust to secure your booking.
3. You will receive an invoice for your full payment within 24 hours of submitting your booking form.
4. Your deposit must be paid within 48 hours of your invoice being sent.
5. Clients can pay the full \$100 or \$200 (depending on the selected package) upfront if they wish.
6. If booking deposits are not received on time, your booking will be made available for others to book.
7. A booking confirmation will be sent to you once your deposit has been received and processed.
8. Any remaining payment can be made:
 - a. Prior to your booking
 - b. After your booking

Note: Editing of your photos will not begin until full payment has been made, no images will be sent to the client until full payment has been received by SYC Trust, delayed payments may affect the delivery time of your images.

Cancellations & Changes

1. Cancellations made more than 7 days in advance to your booking are entitled to a 50% refund of your booking deposit.

2. Changes to booked times, under the same deposit, will only be permitted with 72 hours prior notice of your original booking and are subject to availability.
3. Cancellations within 7 days of your booked time will not be permitted for a refund of your deposit.
4. Cancellation/change requests can be sent to hibburtparkmanager@gmail.com
5. As SYC Trust is registered Charitable Trust, cancellations that are no longer refundable can be converted to donations and are entitled to a tax receipt.

Late Arrivals/No shows

1. We recommend arriving 10minutes before your booked time.
2. If you are late to your booking you will only have the allocated time remaining within your 15 minute window.
3. Late arrivals may receive less images than specified in their package due to reduced shooting time.
4. No shows will not be entitled to a refund.

Postponement Dates

1. In the event of bad weather (e.g rain, snow, strong winds), photographer illness/injury, significant natural disaster, pandemic or any other health and safety concerns that could prevent the event from proceeding, Hibburt Park will move your booking to your postponement date, Sat Oct 31 OR Sun Nov 1.
2. Your booking will remain on the same day and at the same time i.e if your original booking was Saturday 24 October, 11.00am, your new booking will be Saturday 31 October, 11.00am.
3. If there are any decisions to be made around moving bookings, you will be alerted via your designated email by 8pm on the night prior to your booking.
4. If you are unable to make your postponement date you may cancel your booking and are entitled to a full refund, provided you request this within 24 hours of the postponement announcement.
5. Clients who have to cancel due to the event organiser changing the date will be given priority booking for Pictures in the Peonies 2027.
6. If the postponement dates are also cancelled due to bad weather (e.g rain, snow, strong winds), photographer illness/injury or any other health and safety concerns that could prevent the event from proceeding, all clients will be entitled to a **full** refund.

Peony Haven Property

1. Peony Haven is on private property, it is a family residence and working farm. They have been incredibly generous to open up their fields for this event. We appreciate your co-operation with the following:
 - a. Drive slowly and safely within the property.

- b. Only park in designated areas - follow any signs and directions from designated personnel.
- c. Stay on designated paths to access the peony field.
- d. Do not enter the peony field before your booked time.
- e. Do not pick any peonies without permission from the photographer or Peony Haven staff.
- f. Stick to 'lanes' within the peonies, don't jump across rows.
- g. Do not climb any fences/gates.
- h. Use designated entrances/exits only.
- i. Comply with any direction or requests from Peony Haven and SYC Trust workers/volunteers.
- j. Supervise children of all ages, at all times.

2. By attending the event, clients acknowledge that they enter the property at their own risk. SYC Trust/Hibburt Park and Peony Haven are not liable for any injury, loss, or damage incurred to people, property or belongings.

Animals/Pets

- 1. Due to Peony Haven being a working farm, clients are not permitted to bring animals to this event.

Imaging requests and quality

- 1. While the photographer will do their best to supply the clients with a variety of images in terms of posing, composition and group make up, we cannot guarantee all requested images will be provided.
- 2. For clients who pick the \$100 package, the choice of images delivered to the client are at the photographer's discretion, they will provide each client with a minimum of 8 images that they deem are the 'best' of the collection and provide the widest variety possible.
- 3. For clients who pick the \$200 package, you will be provided with a 'full gallery' of all images the photographer deemed worthy enough to be included. This will be no less than 20 images.
- 4. Image selection is final and requests for changes/swaps will incur extra charges.
- 5. RAW images will not be provided to clients.
- 6. Peonies have a short window of looking their best, while we have tried to pick the best time where the peonies are still looking beautiful and working in with Peony Haven's picking schedule, we cannot guarantee the quality, colour or appearance of the peonies on the day of your booking.
- 7. Due to the nature of this event being throughout the day lighting and weather changes are likely to vary and images used for advertising are not always a reliable indicator of the images you will receive.

Image Delivery

1. Clients can expect to receive a minimum of 8 high resolution edited images in digital format.
2. Clients will receive an email with a link to an online folder or gallery to download images when their images are ready.
3. Clients can expect to receive images by December 1 2025, if they have followed payment deadlines stated above.
4. If there are any predicted delays in the delivery of your images you will be contacted by Hibburt Park.
5. Images will be available to download for 1 month from the day you receive access to them, we recommend downloading all images to at least 2 secure locations immediately.

Image Copyright and Use

1. Copyright of all images belong to Beccy Haylock/Haylock Creative and has the right to use images for their website, social media platforms, portfolio, marketing/promotion etc.
2. Hibburt Park/SYC Trust have the right to use images for the following:
 - a. Future fundraiser event advertising
 - b. In annual reports
3. Peony Haven has the right to use images for business advertising.
4. Clients may use their images for any personal use including printing and posting to personal social media platforms.
5. Clients may not:
 - a. provide photos to a third party (e.g magazine, website, other publisher), without prior written permission from Beccy Haylock/Haylock Creative.
 - b. Sell or use images commercially.

Media Consent

1. By participating, you grant permission for use of images as outlined above. If you wish to opt out, please notify us in writing prior to your booking.

Personal Information

1. All personal information provided within the booking form will be used solely for communication about this event and will not be shared or sold.
2. Personal information will only be used to contact you about future 'Pictures in the Peonies' events.

Liability & Health & Safety

1. All participants attend at their own risk. SYC Trust/Hibburt Park, Peony Haven, and Beccy Haylock are not responsible for personal injury/illness or property damage.
2. If you are allergic to bee stings, please be cautious of bees in the peonies and bring any medication required if stung.

3. If you suffer from hayfever we recommend taking medication prior to your booking.
4. Footwear must be worn. The ground can be uneven and there can be tripping hazards in the peonies, please take this into consideration when selecting footwear - we strongly advise against stilettos or very high heeled shoes.

Acceptance of Booking Agreement

1. By making a booking for Pictures in the Peonies 2026, you confirm you have read and agree to all the terms of the booking agreement.
2. If you have any questions please email hibburtparkmanager@gmail.com