

Booking Agreement

Pictures in the Peonies

Location: Peony Haven, Trices Road, Prebbleton, Christchurch

Photographer: Beccy Haylock/Haylock Creative

Event Organiser: Hibburt Park

Governing body: Spreydon Youth Community Trust

All clients must agree to the following terms and conditions before making a booking for this event. Breach of this booking agreement could result in your booking being cancelled or not receiving your images.

Bookings & Payment

1. Clients must book their preferred times through the booking form linked on the Hibburt Park website.
2. A non-refundable \$40 deposit must be made to SYC Trust to secure your booking.
3. You will receive an invoice for your full payment within 24 hours of submitting your booking form.
4. Your deposit must be paid within 48 hours of your invoice being sent.
5. Clients can pay the full \$95 upfront if they wish.
6. If booking deposits are not received on time, your booking will be made available for others to book.
7. A booking confirmation will be sent to you once your deposit has been received and processed.
8. Any remaining payment can be made:
 - a. Prior to your booking
 - b. After your booking

Note: Editing on your photos will not begin until full payment has been made, no images will be sent to the client until full payment has been received by SYC Trust, delayed payments may affect the delivery time of your images.

Cancellations & Changes

1. Cancellations made more than 7 days in advance to your booking are entitled to a 50% refund of your booking deposit.
2. Changes to booked times, under the same deposit, will only be permitted within 72 hours notice of your original booking and are subject to availability.
3. Cancellations within 7 days of your booked time will not be permitted for a refund of your deposit.
4. Cancellation/change requests can be sent to hibburtparkmanager@gmail.com

Late Arrivals/No shows

1. We recommend arriving 10minutes before your booked time.
2. If you are late to your booking you will only have the allocated time remaining within your 15 minute window.
3. Late arrivals may receive less than 8 images due to reduced shooting time.
4. No shows will not be entitled to a refund.

Postponement Dates

1. In the event of bad weather (e.g rain, snow, strong winds), photographer illness/injury or any other health and safety concerns that could prevent the event from proceeding, Hibburt Park will move your booking to your postponement date, Sat Nov 1 OR Sun Nov 2
2. Your booking will remain on the same day and at the same time i.e if your original booking was Saturday 25 October, 11.00am, your new booking will be Saturday 1 November, 11.00am.
3. If there are any decisions to be made around moving bookings, you will be alerted via your designated email by 8pm on the night prior to your booking.
4. If you are unable to make your postponement date you may cancel your booking and are entitled to a full refund, provided you request this within 24 hours of the postponement announcement.
5. If the postponement dates are also cancelled due to bad weather (e.g rain, snow, strong winds), photographer illness/injury or any other health and safety concerns that could prevent the event from proceeding, all clients will be entitled to a **full** refund.

Peony Haven Property

1. Peony Haven is on private property, it is a family residence and working farm. They have been incredibly generous to open up their fields for this event. We appreciate your co-operation with the following:
 - a. Drive slowly and safely within the property.
 - b. Only park in designated areas - there will be signs and designated personnel to direct you.
 - c. Stay on designated paths to access the peony field.
 - d. Do not enter the peony field before your booked time.
 - e. DO NOT pick any peonies
 - f. Stick to 'lanes' within the peonies, don't jump across rows.
 - g. Do not climb any fences/gates.
 - h. Use designated entrances/exits only.
 - i. Comply with any direction or requests from Peony Haven and SYC Trust workers/volunteers.
 - j. Supervise children of all ages, at all times.

2. By attending the event, clients acknowledge that they enter the property at their own risk. SYC Trust/Hibburt Park and Peony Haven are not liable for any injury, loss, or damage incurred to people, property or belongings.

Animals/Pets

1. Due to Peony Haven being a working farm, clients are not permitted to bring animals to this event.

Imaging requests and quality

1. While the photographer will do their best to supply the clients with a variety of images in terms of posing, composition and group make up, we cannot guarantee all requested images will be provided.
2. Choice of images delivered to the client are at the photographer's discretion, they will provide each client with a minimum of 8 images that they deem are the 'best' of the collection and provide the widest variety possible.
3. Image selection is final and requests for changes/swaps may incur extra charges.
4. Additional images may be requested before November 15, with an additional fee of \$10 per image.
5. RAW images will not be provided to clients.
6. Peonies have a short window of looking their best, while we have tried to pick the best time where the peonies are still looking beautiful and working in with Peony Haven's picking schedule, we cannot guarantee the quality, colour or appearance of the peonies on the day of your booking.

Image Delivery

1. Clients can expect to receive a minimum of 8 high resolution edited images in digital format.
2. Clients will receive an email with a link to an online folder or gallery to download images when their images are ready.
3. Clients can expect to receive images by December 1 2025, if they have followed payment deadlines stated above.
4. If there is any predicted delay in the delivery of your images you will be contacted by Hibburt Park.
5. Images will be available to download for 1 month from the day you receive access to them, we recommend downloading all images to at least 2 secure locations immediately.

Image Copyright and Use

1. Copyright of all images belong to Beccy Haylock/Haylock Creative and has the right to use images for their website, social media platforms, portfolio, marketing/promotion etc.
2. Hibburt Park/SYC Trust have the right to use images for the following:
 - a. Future fundraiser event advertising

- b. In annual reports
- 3. Peony Haven has the right to use images for business advertising.
- 4. Clients may use their images for any personal use including printing and posting to personal social media platforms.
- 5. Clients may not:
 - a. provide photos to a third party, without prior written permission from Beccy Haylock/Haylock Creative
 - b. Sell or use images commercially.

Media Consent

- 1. By participating, you grant permission for use of images as outlined above. If you wish to opt out, please notify us in writing prior to your booking.

Personal Information

- 1. All personal information provided within the booking form will be used solely for communication about this event and will not be shared or sold.
- 2. Personal information will be deleted from our records at the end of 2025.

Liability

- 1. All participants attend at their own risk. SYC Trust/Hibburt Park, Peony Haven, and Beccy Haylock are not responsible for personal injury/illness or property damage.